

HUMAN HEALTH

ENVIRONMENTAL HEALTH

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**ChemOffice Version 17.0**

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**Hardware & Software Guide**

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## 1 Introduction

This document is intended for general use with PerkinElmer Desktop 17.0 customers.

## 2 Hardware Requirements

Hardware Component	Minimum Specification	Recommended Specification
Memory (RAM)	For 32-bit OS 1 GB For 64-bit OS 2 GB	For 32-bit OS 1 GB For 64-bit OS 2 GB
Processor	1.6 GHz or higher	3.0 GHz or higher dual core processor
Free Space Required on Hard Drive	300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional). This is for installation only and does not include any creation/expansion of any databases.	10 GB
Screen resolution	1024 x 768 or higher	1024 x 768 or higher

## 3 Software Requirements

Software	Windows	Macintosh (ChemDraw Only)
Operating System	<ul style="list-style-type: none"> <li>Windows 7 Professional and Ultimate (32 bit)</li> <li>Windows 7 Professional and Ultimate (64 bit)</li> <li>Windows 8.1 (64 bit)</li> <li>Windows 10 (64 bit)</li> </ul>	<ul style="list-style-type: none"> <li>Mac OS X 10.11 and 10.12</li> </ul>
Microsoft Office (Standard, Professional, or Enterprise) NOTE: For 32 bit only.	<ul style="list-style-type: none"> <li>Microsoft Office 2013*</li> <li>Microsoft Office 2016*</li> </ul> *including Office 365 support.	<ul style="list-style-type: none"> <li>Microsoft Office 2016*</li> </ul> *including Office 365 support.
.Net Framework	<ul style="list-style-type: none"> <li>.Net Framework 4.x</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Browser ActiveX controls:	<ul style="list-style-type: none"> <li>Microsoft Internet Explorer 10.x (32 and 64 bit)</li> <li>Microsoft Internet Explorer 11.x (32 and 64 bit)</li> </ul>	<ul style="list-style-type: none"> <li>N/A</li> </ul> NOTE: The ChemDraw & Chem3D Plugins are no longer part of any ChemOffice/ChemDraw package. The ChemDraw & Chem3D ActiveX controls are still included with windows packages.

## 4 Technical Support

To access FAQs, KB articles, support forums and more, please visit:

<http://www.perkinelmer.com/informatics/support/>

For support contact options, please visit:

<http://www.perkinelmer.com/informatics/support/contact>

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